

# TERMS OF SERVICE

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#### 1. AGREEMENT TO TERMS

These Terms of Use constitute a legally binding agreement made between you, whether personally or on behalf of an entity ("you") and Two Robots LLC ("Company," "we," "us," or "our"), concerning your access to and use of the https://www.tworobots.com website as well as any other media form, media channel, mobile website, or mobile application related, linked, or otherwise connected thereto (collectively, the "Site"). We are located at 1717 E Cary St, Richmond, VA 23223.

You agree that by accessing the Site, you have read, understood, and agreed to be bound by all of these Terms of Use. IF YOU DO NOT AGREE WITH ALL OF THESE TERMS OF USE, THEN YOU ARE EXPRESSLY PROHIBITED FROM USING THE SITE AND YOU MUST DISCONTINUE USE IMMEDIATELY.

Supplemental terms and conditions or documents that may be posted on the Site from time to time are hereby expressly incorporated herein by reference. We reserve the right, in our sole discretion, to make changes or modifications to these Terms of Use from time to time. We will alert you about any changes by updating the "Last updated" date of these Terms of Use, and you waive any right to receive specific notice of each such change. Please ensure that you check the applicable Terms every time you use our Site so that you understand which Terms apply. You will be subject to, and will be deemed to have been made aware of and to have accepted, the changes in any revised Terms of Use by your continued use of the Site after the date such revised Terms of Use are posted.

The information provided on the Site is not intended for distribution to or use by any person or entity in any jurisdiction or country where such distribution or use would be contrary to law or regulation or which would subject us to any registration requirement within such jurisdiction or country. Accordingly, those persons who choose to access the Site from other locations do so on their own initiative and are solely responsible for compliance with local laws, if and to the extent local laws are applicable.

The Site is not tailored to comply with industry-specific regulations (Health Insurance Portability and Accountability Act (HIPAA), Federal Information Security Management Act (FISMA), etc.), so if your interactions would be subjected to such laws, you may not use this Site. You may not use the Site in a way that would violate the Gramm-Leach-Bliley Act (GLBA).

The Site is intended for users who are at least 13 years of age. All users who are minors in the jurisdiction in which they reside (generally under the age of 18) must have the permission of, and be directly supervised by, their parent or guardian to use the Site.

If you are a minor, you must have your parent or guardian read and agree to these Terms of Use prior to you using the Site.



#### 2. INTELLECTUAL PROPERTY RIGHTS

Unless otherwise indicated, the Site is our proprietary property, and all source code, databases, functionality, software, website designs, audio, video, text, photographs, and graphics on the Site (collectively, the "Content"), as well as the trademarks, service marks, and logos contained therein (the "Marks"), are either owned or controlled by us, or licensed to us. They are protected by copyright, trademark laws, and various other intellectual property rights and unfair competition laws of the United States, international copyright laws, and international conventions. The Content and the Marks are provided on the Site "AS IS" for your information and personal use only.

Except as expressly provided in these Terms of Use, no part of the Site and no Content or Marks may be copied, reproduced, aggregated, republished, uploaded, posted, publicly displayed, encoded, translated, transmitted, distributed, sold, licensed, or otherwise exploited for any commercial purpose whatsoever without our express prior written permission.

Subject to your eligibility to use the Site, you are granted a limited license to access and use the Site and to download or print a copy of any portion of the Content to which you have properly gained access solely for your personal, non-commercial use. We reserve all rights not expressly granted to you in and to the Site, the Content, and the Marks.

## 3. USER REPRESENTATIONS

By accessing and using the Site, you affirm and warrant that: (1) all information provided during registration is truthful, accurate, up-to-date, and complete; (2) you will maintain the accuracy of such information and promptly update any changes; (3) you possess the legal capacity to enter into these Terms of Use and agree to abide by them; (4) you are at least 13 years old; (5) if you are a minor, you have obtained parental consent to use the Site; (6) you will not use any automated or non-human means to access the Site; (7) you will not engage in any illegal or unauthorized activities on the Site; and (8) your use of the Site will comply with all applicable laws and regulations.

If you provide any information that is inaccurate, incomplete, or outdated, we reserve the right to suspend or terminate your account and deny you access to the Site, either temporarily or permanently.

## 4. USER REGISTRATION

To access certain features of the Site, you may need to register an account. You agree to maintain the confidentiality of your password and are responsible for all activities that occur under your account. We reserve the right to revoke or change your username if we deem it inappropriate or objectionable.



# 5. PROHIBITED ACTIVITIES

You agree to use the Site only for its intended purposes and may not engage in any unauthorized or prohibited activities, including but not limited to:

- Extracting data from the Site without our written permission.
- Attempting to deceive or obtain sensitive information from us or other users.
- Disabling or circumventing security features of the Site.
- Disparaging or causing harm to us or the Site.
- Using information obtained from the Site to harass or harm others.
- Misusing our support services or submitting false reports.
- Violating any applicable laws or regulations.
- Unauthorized framing or linking to the Site.
- Uploading viruses or interfering with Site operation.
- Engaging in automated use of the system.
- Deleting copyright notices from Content.
- Impersonating another user.
- Using the Site to collect or transmit data without consent.
- Interfering with Site operation or networks.
- Harassing our employees or agents.
- Bypassing Site access restrictions.
- Copying or adapting Site software.
- Deciphering, decompiling, or reverse engineering Site software.
- Using automated systems to access the Site.
- Using a buying agent to make purchases.
- Making unauthorized use of the Site or its Content.
- Selling or transferring your profile.

## 6. USER GENERATED CONTRIBUTIONS

While the Site does not generally allow users to submit content, we may offer you the opportunity to create, submit, or post Contributions, such as text, images, or other material. These Contributions may be visible to other users and through third-party websites, subject to our Privacy Policy.

By submitting Contributions, you represent and warrant that:

- Your Contributions do not infringe on the rights of any third party.
- You have the necessary rights to use and authorize us to use your Contributions.
- You have obtained consent from any identifiable individuals featured in your Contributions.
- Your Contributions are accurate and not misleading.
- Your Contributions do not contain unauthorized advertising or solicitation.
- Your Contributions are not offensive or objectionable.



- Your Contributions comply with all applicable laws and regulations.
- Violating these guidelines may result in the termination of your account or other consequences as outlined in these Terms of Use.

## 7. CONTRIBUTION LICENSE

By using the Site and providing information or personal data, you agree that we may access, store, process, and use such data in accordance with our Privacy Policy and your preferences.

Any suggestions or feedback you provide regarding the Site may be used and shared by us for any purpose without compensation to you.

While we do not claim ownership of your Contributions, you retain full ownership and all associated intellectual property rights. We are not responsible for the accuracy or content of your Contributions, and you agree to hold us harmless from any legal claims arising from your Contributions.

## 8. MOBILE APPLICATION

## **LICENSE** Use License

If you access the Site through a mobile application, we grant you a revocable, non-exclusive, non-transferable, limited right to install and use the mobile application on wireless electronic devices owned or controlled by you. This right is subject to the terms and conditions outlined in this mobile application license contained in these Terms of Use.

# You agree not to:

- Attempt to reverse engineer or decrypt the application.
- Modify, adapt, or create derivative works from the application.
- Violate any applicable laws in connection with your use of the application.
- Remove or alter any proprietary notices posted by us or the licensors of the application.
- Use the application for any revenue-generating endeavor or commercial enterprise.
- Make the application available over a network for access or use by multiple devices or users simultaneously.
- Use the application to develop a product, service, or software that competes with the application.
- Use the application to send unsolicited commercial email.
- Use our proprietary information or intellectual property in the design, development, or distribution of any applications, accessories, or devices for use with the application.

## **Apple and Android Devices**

When using a mobile application obtained from the Apple Store or Google Play, the following terms apply:

• Your license is limited to use on devices utilizing the Apple iOS or Android operating systems, in accordance with the applicable App Distributor's terms of service.



- We are responsible for providing maintenance and support services for the mobile application as specified in the terms of this license or as required by law.
- If the mobile application fails to conform to any applicable warranty, you may be entitled to a refund from the App Distributor.
- You represent and warrant that you are not located in a restricted country or listed on any U.S. government prohibited or restricted parties list.
- You must comply with any third-party terms of agreement when using the mobile application.
- The App Distributors are third-party beneficiaries of this license and have the right to enforce its terms against you.

## 9. SOCIAL MEDIA

As part of the Site's functionality, you may link your account with third-party service providers (each a "Third-Party Account") by either providing your login information or allowing access to your Third-Party Account. You represent that you have the right to disclose this information to us without breaching any terms, and we are not obligated to pay fees or subject to usage limitations.

By granting access to Third-Party Accounts, you understand that we may access and store Social Network Content from your account for use on the Site. Depending on privacy settings, personally identifiable information posted to Third-Party Accounts may be available on the Site. If access to a Third-Party Account is terminated, Social Network Content may no longer be available on the Site. You can disable the connection between your Site account and Third-Party Accounts at any time.

Our review of Social Network Content is limited, and we are not responsible for it. We may access your email address book and contacts list solely to identify other users of the Site. You can deactivate this connection by contacting us or through your account settings. We will attempt to delete any information obtained through Third-Party Accounts from our servers, except for the username and profile picture associated with your account.

## 10. SUBMISSIONS

You acknowledge that any submissions provided by you to us, including questions, comments, suggestions, ideas, feedback, or other information regarding the site, are non-confidential and become our sole property. We shall own exclusive rights, including all intellectual property rights, and shall be entitled to the unrestricted use and dissemination of these submissions for any lawful purpose, commercial or otherwise, without acknowledgment or compensation to you. You waive all moral rights to any such submissions and warrant that any submissions are original with you or that you have the right to submit them.

You agree there shall be no recourse against us for any alleged or actual infringement or misappropriation of any proprietary right in your submissions.



## 11. SITE MANAGEMENT

We reserve the right to: (1) monitor the site for violations of these Terms of Use; (2) take appropriate legal action against anyone who, in our sole discretion, violates the law or these Terms of Use, including reporting such users to law enforcement authorities; (3) refuse, restrict access to, limit the availability of, or disable any of your contributions or any portion thereof, at our sole discretion; (4) remove from the site or otherwise disable all files and content that are excessive in size or burdensome to our systems, without notice or liability; and (5) manage the site to protect our rights and property and facilitate its proper functioning.

#### 12. PRIVACY POLICY

At Two Robots, we value data privacy and security. Please review our Privacy Policy: [https://app.tworobots.com/tos-eula-privacy-policy.pdf]. By using the Site, you agree to adhere to our Privacy Policy, which is an integral part of these Terms of Use. Kindly note that the Site is hosted in America. If you access the Site from any other region with laws or requirements governing personal data collection, use, or disclosure different from those in America, you consent to the transfer of your data to America and its processing there by continuing to use the Site. Additionally, we do not knowingly accept, request, or solicit information from children, nor do we knowingly market to children. In compliance with the U.S. Children's Online Privacy Protection Act, if we become aware that anyone under 13 has provided personal information to us without verifiable parental consent, we will promptly delete that information from the Site.

## 13. TERM AND TERMINATION

These Terms of Use will be effective and binding upon you as long as you use the Site. WITHOUT LIMITING ANY OTHER PROVISION OF THESE TERMS OF USE, WE RESERVE THE RIGHT, AT OUR SOLE DISCRETION AND WITHOUT NOTICE OR LIABILITY, TO DENY ACCESS TO AND USE OF THE SITE (INCLUDING BLOCKING CERTAIN IP ADDRESSES) TO ANY INDIVIDUAL FOR ANY REASON OR NO REASON, INCLUDING, WITHOUT LIMITATION, FOR BREACH OF ANY REPRESENTATION, WARRANTY, OR COVENANT CONTAINED IN THESE TERMS OF USE OR OF ANY APPLICABLE LAW OR REGULATION.

WE MAY TERMINATE YOUR USE OR PARTICIPATION IN THE SITE, DELETE YOUR ACCOUNT, AND REMOVE ANY CONTENT OR INFORMATION YOU HAVE POSTED AT ANY TIME, WITHOUT PRIOR NOTICE, AT OUR SOLE DISCRETION.



If we terminate or suspend your account for any reason, you are prohibited from registering and creating a new account under your name, a fake or borrowed name, or the name of any third party, even if you may be acting on behalf of the third party. In addition to terminating or suspending your account, we reserve the right to take appropriate legal action, including, without limitation, pursuing civil, criminal, and injunctive remedies.

## 14. MODIFICATIONS AND INTERRUPTIONS

We reserve the right to change, modify, or remove the contents of the Site at any time or for anyreason at our sole discretion without notice. However, we have no obligation to update any information on our Site. We also reserve the right to modify or discontinue all or part of the Sitewithout notice at any time. We will not be liable to you or any third party for any modification, price change, suspension, or discontinuance of the Site.

We cannot guarantee uninterrupted availability of the Site. We may encounter hardware, software, or other issues, or need to perform maintenance related to the Site, resulting in interruptions, delays, or errors. We reserve the right to change, revise, update, suspend, discontinue, or otherwise modify the Site at any time or for any reason without notice to you. You agree that we have no liability for any loss, damage, or inconvenience caused by your inability to access or use the Site during any downtime or discontinuance of the Site. These Terms of Use do not obligate us to maintain and support the Site or to provide any corrections, updates, or releases in connection with it.

## 15. GOVERNING LAW

These terms are governed by and construed in accordance with the laws of the United States, excluding its conflict of law principles. If you are a consumer residing in the European Union or elsewhere in the world, you may additionally enjoy the protection of mandatory provisions of the law of your country of residence. Two Robots LLC and you both agree to submit to the exclusive jurisdiction of the courts of Richmond, Virginia, United States. This means that you may bring a claim to enforce your consumer protection rights in connection with these Terms of Use either in the United States or in the EU country or any other country in which you reside.



## 16. DISPUTE RESOLUTION

# **Informal Negotiations**

To expedite resolution and control the cost of any dispute, controversy, or claim related to these Terms of Use (each "Dispute" and collectively, the "Disputes") brought by either you or us (individually, a "Party" and collectively, the "Parties"), the Parties agree to first attempt to negotiate any Dispute (except those Disputes expressly provided below) informally for at leastthirty (30) days before initiating arbitration. Such informal negotiations commence upon writtennotice from one Party to the other Party.

# **Binding Arbitration**

Any dispute arising from the relationships between the Parties to this contract shall be determined by one arbitrator chosen in accordance with the Arbitration and Internal Rules of the American Arbitration Association, with its seat in Richmond, Virginia, and which are in force at the time the application for arbitration is filed, and the adoption of this clause constitutes acceptance. The language of the proceedings shall be English. Applicable rules of substantive law shall be the laws of the State of Virginia.

#### Restrictions

The Parties agree that any arbitration shall be limited to the Dispute between the Parties individually. To the full extent permitted by law, (a) no arbitration shall be joined with any other proceeding; (b) there is no right or authority for any Dispute to be arbitrated on a class-action basis or to utilize class action procedures; and (c) there is no right or authority for any Dispute tobe brought in a purported representative capacity on behalf of the general public or any other persons.

# Exceptions to Informal Negotiations and Arbitration

The Parties agree that the following Disputes are not subject to the above provisions concerninginformal negotiations and binding arbitration: (a) any Disputes seeking to enforce or protect, or concerning the validity of, any of the intellectual property rights of a Party; (b) any Dispute related to, or arising from, allegations of theft, piracy, invasion of privacy, or unauthorized use; and (c) any claim for injunctive relief. If this provision is found to be illegal or unenforceable, then neither Party will elect to arbitrate any Dispute falling within that portion of this provision found to be illegal or unenforceable and such Dispute shall be decided by a court of competent jurisdiction within the courts listed for jurisdiction above, and the Parties agree to submit to the personal jurisdiction of that court.



## 17. CORRECTIONS

There may be information on the Site that contains typographical errors, inaccuracies, or omissions, including descriptions, pricing, availability, and various other information. We reserve the right to correct any errors, inaccuracies, or omissions and to change or update the information on the Site at any time, without prior notice.

## 18. DISCLAIMER

The site is provided on an as-is and as-available basis. You agree that your use of the site and our services will be at your sole risk. To the fullest extent permitted by law, we disclaim all warranties, express or implied, in connection with the site and your use thereof, including, without limitation, the implied warranties of merchantability, fitness for a particular purpose, and non-infringement. We make no warranties or representations about the accuracy or completeness of the site's content or the content of any websites linked to the site and we will assume no liability or responsibility for any:

- (1) ERRORS, MISTAKES, OR INACCURACIES OF CONTENT AND MATERIALS,
- (2) PERSONAL INJURY OR PROPERTY DAMAGE, OF ANY NATURE WHATSOEVER, RESULTING FROM YOUR ACCESS TO AND USE OF THE SITE,
- (3) ANY UNAUTHORIZED ACCESS TO OR USE OF OUR SECURE SERVERS AND/OR ANY AND ALL PERSONAL INFORMATION AND/OR FINANCIAL INFORMATION STORED THEREIN,
- (4) ANY INTERRUPTION OR CESSATION OF TRANSMISSION TO OR FROM THE SITE,
- (5) ANY BUGS, VIRUSES, TROJAN HORSES, OR THE LIKE WHICH MAY BE TRANSMITTED TO OR THROUGH THE SITE BY ANY THIRD PARTY,

AND/OR

(6) ANY ERRORS OR OMISSIONS IN ANY CONTENT AND MATERIALS OR FOR ANY LOSS OR DAMAGE OF ANY KIND INCURRED AS A RESULT OF THE USE OF ANY CONTENT POSTED, TRANSMITTED, OR OTHERWISE MADE AVAILABLE VIA THE SITE.

WE DO NOT WARRANT, ENDORSE, GUARANTEE, OR ASSUME RESPONSIBILITY FOR ANY PRODUCT OR SERVICE ADVERTISED OR OFFERED BY A THIRD PARTY THROUGH THE SITE, ANY HYPERLINKED WEBSITE, OR ANY WEBSITE OR MOBILE APPLICATION FEATURED IN ANY BANNER OR OTHER ADVERTISING, AND WE WILL NOT BE A PARTY TO OR IN ANY WAY BE RESPONSIBLE FOR MONITORING ANY TRANSACTION BETWEEN YOU AND ANY THIRD-PARTY PROVIDERS OF PRODUCTS OR SERVICES. AS WITH THE PURCHASE OF A PRODUCT OR SERVICE THROUGH ANY



MEDIUM OR IN ANY ENVIRONMENT, YOU SHOULD USE YOUR BEST JUDGMENT AND EXERCISE CAUTION WHERE APPROPRIATE.

## 19. LIMITATIONS OF LIABILITY

IN NO EVENT WILL WE OR OUR DIRECTORS, EMPLOYEES, OR AGENTS BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING LOST PROFIT, LOST REVENUE, LOSS OF DATA, OR OTHER DAMAGES ARISING FROM YOUR USE OF THE SITE, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED HEREIN, OUR LIABILITY TO YOU FOR ANY CAUSE WHATSOEVER ANDREGARDLESS OF THE FORM OF THE ACTION, WILL AT ALL TIMES BE LIMITED TO THE AMOUNT PAID, IF ANY, BY YOU TO US. CERTAIN US STATE LAWS AND INTERNATIONAL LAWSDO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR THE EXCLUSION OR LIMITATIONOF CERTAIN DAMAGES. IF THESE LAWS APPLY TO YOU, SOME OR ALL OF THE ABOVE DISCLAIMERS OR LIMITATIONS MAY NOT APPLY TO YOU, AND YOU MAY HAVE ADDITIONALRIGHTS.

## 20. INDEMNIFICATION

You agree to defend, indemnify, and hold us harmless, including our subsidiaries, affiliates, and all of our respective officers, agents, partners, and employees, from and against any loss, damage, liability, claim, or demand, including reasonable attorneys' fees and expenses, made by any third party due to or arising out of: (1) use of the Site; (2) breach of these Terms of Use; (3) any breach of your representations and warranties set forth in these Terms of Use; (4) your violation of the rights of a third party, including but not limited to intellectual property rights; or

(5) any overt harmful act toward any other user of the Site with whom you connected via the Site. Notwithstanding the foregoing, we reserve the right, at your expense, to assume the exclusive defense and control of any matter for which you are required to indemnify us, and youagree to cooperate, at your expense, with our defense of such claims. We will use reasonable efforts to notify you of any such claim, action, or proceeding which is subject to this indemnification upon becoming aware of it.

## 21. USER DATA

We will maintain certain data that you transmit to the Site for the purpose of managing the performance of the Site, as well as data relating to your use of the Site. Although we perform regular routine backups of data, you are solely responsible for all data that you transmit or that relates to any activity you have undertaken using the Site. You agree that we shall have no liability to you for any loss or corruption of any such data, and you hereby waive any right of action against us arising from any such loss or corruption of such data.



# 22. ELECTRONIC COMMUNICATIONS, TRANSACTIONS, AND SIGNATURES

Visiting the Site, sending us emails, and completing online forms constitute electronic communications. You consent to receive electronic communications, and you agree that all agreements, notices, disclosures, and other communications we provide to you electronically, via email and on the Site, satisfy any legal requirement that such communication be in writing.

YOU HEREBY AGREE TO THE USE OF ELECTRONIC SIGNATURES, CONTRACTS, ORDERS, AND OTHER RECORDS, AND TO ELECTRONIC DELIVERY OF NOTICES, POLICIES, AND RECORDS OFTRANSACTIONS INITIATED OR COMPLETED BY US OR VIA THE SITE.

You hereby waive any rights or requirements under any statutes, regulations, rules, ordinances, or other laws in any jurisdiction which require an original signature or delivery or retention of non-electronic records, or to payments or the granting of credits by any means other than electronic means.

## 23. CALIFORNIA USERS AND RESIDENTS

If any complaint with us is not satisfactorily resolved, you can contact the Complaint AssistanceUnit of the Division of Consumer Services of the California Department of Consumer Affairs in writing at 1625 North Market Blvd., Suite N 112, Sacramento, California 95834 or by telephone at(800) 952-5210 or (916) 445-1254.

## 24. MISCELLANEOUS

These Terms of Use and any policies or operating rules posted by us on the Site or in respect to the Site constitute the entire agreement and understanding between you and us. Our failure to exercise or enforce any right or provision of these Terms of Use shall not operate as a waiver of such right or provision. These Terms of Use operate to the fullest extent permissible by law. We may assign any or all of our rights and obligations to others at any time. We shall not be responsible or liable for any loss, damage, delay, or failure to act caused by any cause beyond our reasonable control. If any provision or part of a provision of these Terms of Use is determined to be unlawful, void, or unenforceable, that provision or part of the provision is deemed severable from these Terms of Use and does not affect the validity and enforceability of any remaining provisions. There is no joint venture, partnership, employment or agency relationship created between you and us as a result of these Terms of Use or use of the Site.

You agree that these Terms of Use will not be construed against us by virtue of having draftedthem. You hereby waive any and all defenses you may have based on the electronic form of these Terms of Use and the lack of signing by the parties hereto to execute these Terms of Use.



## 25. SOCIAL LOGINS — INFORMATION COLLECTION

## **Information Collection**

- a. **Google**: When you use the Application, we may collect your email and profile information from Google if you choose to sign in or authenticate using your Google account. This information is collected to provide you with personalized services and enhance your user experience.
- b. **Facebook**: If you choose to sign in or authenticate using your Facebook account, we may collect your email and profile information from Facebook. This information is collected to facilitate your interaction with the Application and personalize your experience.
- c. **Twitter**: When you sign in or authenticate using your Twitter account, we may collect your email and profile information from Twitter. This information is collected to enable the Application to function properly and customize your user experience.

The collected user data, including email and profile information, from Google, Facebook, and Twitter, may be used for the following purposes:

To provide, maintain, and improve the functionality and features of the Application.

To personalize your experience and deliver relevant content.

To communicate with you, including responding to your inquiries and providing customer support.

To send you important notices, updates, and promotional offers related to the Application.

To analyze and monitor usage patterns, trends, and preferences to enhance the Application's performance and user experience.

To prevent fraudulent activities, protect against unauthorized access, and ensure compliance with applicable laws and regulations.

# 26. CONTACT US

In order to resolve a complaint regarding the Site or to receive further information regarding useof the Site, please contact us at:

Two Robots 1717 E Cary St, Richmond, VA 23223 Phone: (804)-555-5555

team@tworobots.io



# END USER LICENSE AGREEMENT

Last updated March, 22, 2024

Two Robots Universe is licensed to You (End-User) by Two Robots LLC, located and registered at 1717 E Cary St, Richmond, VA 23223, USA ("Licensor"), for use only under the termsof this License Agreement.

By downloading the Licensed Application from Apple's software distribution platform ("App Store") and Google's software distribution platform ("Play Store"), and any update thereto (as permitted by this License Agreement), You indicate that You agree to be bound by all of the terms and conditions of this License Agreement, and that You accept this License Agreement. App Store and Play Store are referred to in this License Agreement as "Services."

The parties of this License Agreement acknowledge that the Services are not a Party to this License Agreement and are not bound by any provisions or obligations with regard to the Licensed Application, such as warranty, liability, maintenance and support thereof. Two Robots LLC, not the Services, is solely responsible for the Licensed Application and the contentthereof.

This License Agreement may not provide for usage rules for the Licensed Application that in conflict with the latest Apple Media Services Terms and Conditions and Google PlayTerms of Service ("Usage Rules"). Two Robots LLC acknowledges that it had the opportunity to review the Usage Rules and this License Agreement is not conflicting withthem.

Two Robots Universe when purchased or downloaded through the Services, is licensed to You for use only under the terms of this License Agreement. The Licensor reserves all rightsnot expressly granted to You. Two Robots Universe is to be used on devices that operate with Apple's operating systems ("iOS" and "Mac OS") or Google's operating system ("Android").



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## 1. THE APPLICATION

Two Robots Universe ("Licensed Application") is a piece of software created to collect and playcards from Two Robots universe — and customized for iOS and Android mobile devices ("Devices"). It is used to play against other players on a board with cards.

The Licensed Application is not tailored to comply with industry-specific regulations (Health Insurance Portability and Accountability Act (HIPAA), Federal Information Security Management Act (FISMA), etc.), so if your interactions would be subjected to such laws, you may not use this Licensed Application. You may not use the Licensed Application in a waythat would violate the Gramm-Leach-Bliley Act (GLBA).



## 2. SCOPE OF LICENSE

You are given a non-transferable, non-exclusive, non-sublicensable license to install and use the Licensed Application on any Devices that You (End-User) own or control and as permitted by the Usage Rules, with the exception that such Licensed Application may be accessed and used by other accounts associated with You (End-User, The Purchaser) via Family Sharing or volume purchasing.

This license will also govern any updates of the Licensed Application provided by Licensor that replace, repair, and/or supplement the first Licensed Application, unless aseparate license is provided for such update, in which case the terms of that new licensewill govern.

You may not share or make the Licensed Application available to third parties (unless to the degree allowed by the Usage Rules, and with Two Robots LLC's prior written consent), sell,rent, lend, lease or otherwise redistribute the Licensed Application.

You may not reverse engineer, translate, disassemble, integrate, decompile, remove, modify, combine, create derivative works or updates of, adapt, or attempt to derive the source code of the Licensed Application, or any part thereof (except with Two Robots LLC's prior written consent).

You may not copy (excluding when expressly authorized by this license and the UsageRules) or alter the Licensed Application or portions thereof. You may create and store copies only on devices that You own or control for backup keeping under the terms of this license, the Usage Rules, and any other terms and conditions that apply to the device or software used. You may not remove any intellectual property notices.

You acknowledge that no unauthorized third parties may gain access to these copies at any time. If you sell your devices to a third party, you must remove the Licensed Application from the devices before doing so.

Violations of the obligations mentioned above, as well as the attempt of such infringement, may be subject to prosecution and damages.

Licensor reserves the right to modify the terms and conditions of licensing.

Nothing in this license should be interpreted to restrict third-party terms. When using the Licensed Application, You must ensure that You comply with applicable third-party terms and conditions.



# 3. TECHNICAL REQUIREMENTS

The Licensed Application requires a firmware version 1.0.0 or higher. Licensor recommends using the latest version of the firmware.

Licensor attempts to keep the Licensed Application updated so that it complies withmodified/ new versions of the firmware and new hardware. You are not granted rights to claim such an update.

You acknowledge that it is Your responsibility to confirm and determine that the app end-user device on which You intend to use the Licensed Application satisfies the technical specifications mentioned above.

Licensor reserves the right to modify the technical specifications as it sees appropriate any time.

## 4. MAINTENANCE AND SUPPORT

- The Licensor is solely responsible for providing any maintenance and support services forthis Licensed Application. You can reach the Licensor at the email address listed in the App Store or Play Store Overview for this Licensed Application.
- Two Robots LLC and the End-User acknowledge that the Services have no obligation whatsoever to furnish any maintenance and support services with respect to the Licensed Application.

#### 5. USE OF DATA

You acknowledge that Licensor will be able to access and adjust your downloaded Licensed Application content and Your personal information, and that Licensor's use of such material and information is subject to Your legal agreements with Licensor and Licensor's privacy policy, which can be found at the bottom of the Licensed Application.

You acknowledge that the Licensor may periodically collect and use technical data and related information about your device, system, and application software, and peripherals, offer product support, facilitate the software updates, and for purposes of providing other services to you (if any) related to the Licensed Application. Licensor may also use this information to improve its products or to provide services or technologies to you, as long asit is in a form that does not personally identify you.



## 6. USER-GENERATED CONTRIBUTIONS

The Licensed Application does not offer users to submit or post content. We may provide you with the opportunity to create, submit, post, display, transmit, perform, publish, distribute, or broadcast content and materials to us or in the Licensed Application, including but not limited to text, writings, video, audio, photographs, graphics, comments, suggestions, or personal information or other material (collectively, "Contributions").

Contributions may be viewable by other users of the Licensed Application and through third-party websites or applications. As such, any Contributions you transmit may be treated in accordance with the Licensed Application Privacy Policy. When you create or make available any Contributions, you thereby represent and warrant that:

- 1. The creation, distribution, transmission, public display, or performance, and the accessing, downloading, or copying of your Contributions do not and will not infringe theproprietary rights, including but not limited to the copyright, patent, trademark, trade secret, or moral rights of any third party.
- 2. You are the creator and owner of or have the necessary licenses, rights, consents, releases, and permissions to use and to authorize us, the Licensed Application, and otherusers of the Licensed Application to use your Contributions in any manner contemplated by the Licensed Application and this License Agreement.
- 3. You have the written consent, release, and/or permission of each and every identifiable individual person in your Contributions to use the name or likeness or each and every such identifiable individual person to enable inclusion and use of your Contributions in any manner contemplated by the Licensed Application and this License Agreement.
- 4. Your Contributions are not false, inaccurate, or misleading.
- 5. Your Contributions are not unsolicited or unauthorized advertising, promotional materials, pyramid schemes, chain letters, spam, mass mailings, or other forms of solicitation.
- 6. Your Contributions are not obscene, lewd, lascivious, filthy, violent, harassing, libelous, slanderous, or otherwise objectionable (as determined by us).
- 7. Your Contributions do not ridicule, mock, disparage, intimidate, or abuse anyone.
- 8. Your Contributions are not used to harass or threaten (in the legal sense of those terms) any other person and to promote violence against a specific person or class ofpeople.
- 9. Your Contributions do not violate any applicable law, regulation, or rule.
- 10. Your Contributions do not violate the privacy or publicity rights of any third party.
- 11. Your Contributions do not violate any applicable law concerning child pornography, or



otherwise intended to protect the health or well-being of minors.

- 12. Your Contributions do not include any offensive comments that are connected torace, national origin, gender, sexual preference, or physical handicap.
- 13. Your Contributions do not otherwise violate, or link to material that violates, any provision of this License Agreement, or any applicable law or regulation.

Any use of the Licensed Application in violation of the foregoing violates this License Agreement and may result in, among other things, termination or suspension of your rightsto use the Licensed Application.

## 7. CONTRIBUTION LICENSE

You agree that we may access, store, process, and use any information and personal datathat you provide following the terms of the Privacy Policy and your choices (including settings).

By submitting suggestions of other feedback regarding the Licensed Application, you agreethat we can use and share such feedback for any purpose without compensation to you.

We do not assert any ownership over your Contributions. You retain full ownership of all ofyour Contributions and any intellectual property rights or other proprietary rights associated with your Contributions.

We are not liable for any statements or representations in your Contributions provided by you in any area in the Licensed Application. You are solely responsible for your Contributions to the Licensed Application and you expressly agree to exonerate us from any and all responsibility and to refrain from any legal action against usregarding your Contributions.

## 8. LIABILITY

- Licensor's responsibility in the case of violation of obligations and tort shall be limited intent and gross negligence. Only in case of a breach of essential contractual duties (cardinal obligations), Licensor shall also be liable in case of slight negligence. In any case, liability shall be limited to the foreseeable, contractually typical damages. The limitation mentioned above does not apply to injuries to life, limb, or health.
- Licensor takes no accountability or responsibility for any damages caused due to a breach of duties according to Section 2 of this License Agreement. To avoid data loss, Youare required to make use of backup functions of the Licensed Application to the extent allowed by applicable third-party terms and conditions of use. You are aware that in case of alterations or manipulations of the Licensed Application, You will not have access to the Licensed Application.



#### 9. WARRANTY

- Licensor warrants that the Licensed Application is free of spyware, trojan horses, viruses, or any other malware at the time of Your download. Licensor warrants that the Licensed Application works as described in the user documentation.
- No warranty is provided for the Licensed Application that is not executable on the device, that has been unauthorizedly modified, handled inappropriately or culpably, combined or installed with inappropriate hardware or software, used with inappropriateaccessories, regardless if by Yourself or by third parties, or if there are any other reasonsoutside of Two Robots LLC's sphere of influence that affect the executability of the Licensed Application.
- You are required to inspect the Licensed Application immediately after installing it andnotify
  Two Robots LLC about issues discovered without delay by email provided in Product Claims.
  The defect report will be taken into consideration and further investigated if it has been emailed within a period of ninety (90) days after discovery.
- If we confirm that the Licensed Application is defective, Two Robots LLC reserves achoice to remedy the situation either by means of solving the defect or substitute delivery.
- In the event of any failure of the Licensed Application to conform to any applicable warranty, You may notify the Services Store Operator, and Your Licensed Application purchase price will be refunded to You. To the maximum extent permitted by applicable law, the ServicesStore Operator will have no other warranty obligation whatsoever with respect to the Licensed Application, and any other losses, claims, damages, liabilities, expenses, and costs attributableto any negligence to adhere to any warranty.
- If the user is an entrepreneur, any claim based on faults expires after a statutory period of limitation amounting to twelve (12) months after the Licensed Application was made available to the user.

  The statutory periods of limitation given by law apply for users who are consumers.

# 10. PRODUCT CLAIMS

Two Robots LLC and the End-User acknowledge that Two Robots LLC, and not the Services, is responsible for addressing any claims of the End-User or any third party relating to the Licensed Application or the End-User's possession and/or use of that Licensed Application, including, but not limited to:



- (i) product liability claims;
- (ii) any claim that the Licensed Application fails to conform to any applicable legal or regulatory requirement; and
- (iii) claims arising under consumer protection, privacy, or similar legislation, including in connection with Your Licensed Application's use of the HealthKit and HomeKit.

## 11. LEGAL COMPLIANCE

You represent and warrant that You are not located in a country that is subject to a US Government embargo, or that has been designated by the US Government as a "terrorist supporting" country; and that You are not listed on any US Government list of prohibited orrestricted parties.

## 12. CONTACT INFORMATION

For general inquiries, complaints, questions or claims concerning the Licensed Application, please contact:

1717 E Cary St Richmond, VA 23223, USA team@tworobots.io

## 13. TERMINATION

The license is valid until terminated by Two Robots LLC or by You. Your rights under thislicense will terminate automatically and without notice from Two Robots LLC if You fail toadhere to any term(s) of this license. Upon License termination, You shall stop all use of the Licensed Application, and destroy all copies, full or partial, of the Licensed Application.

## 14. THIRD-PARTY TERMS OF AGREEMENTS AND BENEFICIARY

Two Robots LLC represents and warrants that Two Robots LLC will comply withapplicable third-party terms of agreement when using Licensed Application.

In Accordance with Section 9 of the "Instructions for Minimum Terms of Developer's End-User License Agreement," both Apple and Google and their subsidiaries shall be third-party beneficiaries of this End User License Agreement and — upon Your acceptance of the terms and conditions of this License Agreement, both Apple and Google will have the right (and will be deemed to have accepted the right) to enforce this End User License Agreement against You as a third-party beneficiary thereof.



# 15. INTELLECTUAL PROPERTY RIGHTS

Two Robots LLC and the End-User acknowledge that, in the event of any third-party claim that the Licensed Application or the End-User's possession and use of that Licensed Applicationinfringes on the third party's intellectual property rights, Two Robots LLC, and not the Services, will be solely responsible for the investigation, defense, settlement, and discharge or any such intellectual property infringement claims.

# 16. APPLICABLE LAW

• This License Agreement is governed by the laws of USA excluding its conflicts of law rules.

## 17. MISCELLANEOUS

- If any of the terms of this agreement should be or become invalid, the validity of the remaining provisions shall not be affected. Invalid terms will be replaced by valid ones formulated in a way that will achieve the primary purpose.
- Collateral agreements, changes and amendments are only valid if laid down in writing. The preceding clause can only be waived in writing.



# PRIVACY POLICY

Last updated March, 22, 2024

This privacy notice for Two Robots LLC ("Company," "we," "us," or "our"), describes howand why we might collect, store, use, and/or share ("process") your information when you use our services ("Services"), such as when you:

- Download and use our mobile application (Two Robots Universe), or any other application of ours that links to this privacy notice
- Engage with us in other related ways, including any sales, marketing, or events

Questions or concerns? Reading this privacy notice will help you understand your privacy rights and choices. If you do not agree with our policies and practices, please do not use ourServices. If you still have any questions or concerns, please contact us at team@tworobots.io

## SUMMARY OF KEY POINTS

What personal information do we process? When you visit, use, or navigate our Services, we may process personal information depending on how you interact with Two Robots LLC and the Services, the choices you make, and the products and features you use.

Do we process any sensitive personal information? We do not process sensitive personal information

Do we receive any information from third parties? We do not receive any information from third parties.

How do we process your information? We process your information to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with law. We may also process your information for other purposes with your consent. We process your information only when we have a valid legal reason to do so.

In what situations and with which types of parties do we share personal information? Wemay share information in specific situations and with specific categories of third parties.

How do we keep your information safe? We have organizational and technical processes and procedures in place to protect your personal information.



However, no electronic transmission over the internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security and improperly collect, access, steal, or modify your information.

What are your rights? Depending on where you are located geographically, the applicable privacy law may mean you have certain rights regarding your personal information.

How do you exercise your rights? The easiest way to exercise your rights is by filling out our data subject request form available <u>here</u>, or by contacting us. We will consider and act uponany request in accordance with applicable data protection laws.

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## 1. WHAT INFORMATION DO WE COLLECT?

Personal information you disclose to us

In Short: We collect personal information that you provide to us.



We collect personal information that you voluntarily provide to us when you register on the Services, express an interest in obtaining information about us or our products and Services, when you participate in activities on the Services, or otherwise when you contactus.

Personal Information Provided by You. The personal information that we collect depends on the context of your interactions with us and the Services, the choices you make, and the products and features you use. The personal information we collect may include the following:

- names
- email addresses
- usernames
- passwords
- contact or authentication data

Sensitive Information

'We do not process sensitive information.'

Payment Data: We may collect data necessary to process your payment if you make purchases, such as your payment instrument number, and the security code associated withyour payment instrument. All payment data is stored by Hallipay. You may find their privacy notice link(s) here: https://hallipay.com/privacy-policy/

Social Media Login Data: We may provide you with the option to register with us using your existing social media account details, like your Facebook, Twitter, or other social media account. If you choose to register in this way, we will collect the information described in the section called "HOW DO WE HANDLE YOUR SOCIAL LOGINS?" below.

Application Data: If you use our application(s), we also may collect the following information if you choose to provide us with access or permission:

Mobile Device Data. We automatically collect device information (such as your mobile device ID, model, and manufacturer), operating system, version information and system configuration information, device and application identification numbers, browser type and version, hardware model Internet service provider and/or mobile carrier, and Internet Protocol (IP) address (or proxy server). If you are using our application(s), we may also collect information about the phone network associated with your mobile device, your mobile device's operating system or platform, the type of mobile device you use, your mobile device's unique device ID, and information about the features of our application(s) you accessed.



■ Push Notifications. We may request to send you push notifications regarding your account or certain features of the application(s). If you wish to opt out from receiving these types of communications, you may turn them off in your device's settings.

This information is primarily needed to maintain the security and operation of our application(s), for troubleshooting, and for our internal analytics and reporting purposes.

All personal information that you provide to us must be true, complete, and accurate, andyou must notify us of any changes to such personal information.

# Information automatically collected

In Short: Some information — such as your Internet Protocol (IP) address and/or browser anddevice characteristics — is collected automatically when you visit our Services.

We automatically collect certain information when you visit, use, or navigate the Services. This information does not reveal your specific identity (like your name or contact information) but may include device and usage information, such as your IP address, browser and device characteristics, operating system, language preferences, referring URLs, device name, country, location, information about how and when you use our Services, andother technical information. This information is primarily needed to maintain the security and operation of our Services, and for our internal analytics and reporting purposes.

Like many businesses, we also collect information through cookies and similar technologies.

## The information we collect includes:

- Log and Usage Data. Log and usage data is service-related, diagnostic, usage, and performance information our servers automatically collect when you access or use our Services and which we record in log files.
  - Depending on how you interact with us, this log data may include your IP address, device information, browser type, and settings and information about your activity in the Services (such as the date/time stamps associated with your usage, pages and files viewed, searches, and other actions you take such as which features you use), device event information (such as system activity, error reports (sometimes called "crash dumps"), and hardware settings).
- Device Data. We collect device data such as information about your computer, phone,



tablet, or other device you use to access the Services. Depending on the device used, this device data may include information such as your IP address (orproxy server), device and application identification numbers, location, browser type, hardware model, Internet service provider and/or mobile carrier, operating system, and system configuration information.

## 2. HOW DO WE PROCESS YOUR INFORMATION?

In Short: We process your information to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with law. We may also process your information for other purposes with your consent.

We process your personal information for a variety of reasons, depending on how youinteract with our Services, including:

- To facilitate account creation and authentication and otherwise manage user accounts. We may process your information so you can create and log in to youraccount, as well as keep your account in working order.
- To save or protect an individual's vital interest. We may process your information when necessary to save or protect an individual's vital interest, such as to preventharm.

## 3. WHAT LEGAL BASES DO WE RELY ON TO PROCESS YOUR INFORMATION?

In Short: We only process your personal information when we believe it is necessary and wehave a valid legal reason (i.e., legal basis) to do so under applicable law, like with your consent, to comply with laws, to provide you with services to enter into or fulfill our contractual obligations, to protect your rights, or to fulfill our legitimate business interests.

If you are located in the EU or UK, this section applies to you.

The General Data Protection Regulation (GDPR) and UK GDPR require us to explain the validlegal bases we rely on in order to process your personal information. As such, we may relyon the following legal bases to process your personal information:

- Consent. We may process your information if you have given us permission (i.e., consent) to use your personal information for a specific purpose. You can withdrawyour consent at any time.
- Legal Obligations. We may process your information where we believe it is necessary for compliance with our legal obligations, such as to cooperate with a law enforcement body or



- regulatory agency, exercise or defend our legal rights, or disclose your information as evidence in litigation in which we are involved.
- Vital Interests. We may process your information where we believe it is necessary toprotect your vital interests or the vital interests of a third party, such as situations involving potential threats to the safety of any person.

## If you are located in Canada, this section applies to you.

We may process your information if you have given us specific permission (i.e., express consent) to use your personal information for a specific purpose, or in situations where your permission can be inferred (i.e., implied consent). You can withdraw your consent at any time.

In some exceptional cases, we may be legally permitted under applicable law to processyour information without your consent, including, for example:

- If collection is clearly in the interests of an individual and consent cannot be obtained in a timely way
- For investigations and fraud detection and prevention
- For business transactions provided certain conditions are met
- If it is contained in a witness statement and the collection is necessary to assess, process, or settle an insurance claim
- For identifying injured, ill, or deceased persons and communicating with next of kin
- If we have reasonable grounds to believe an individual has been, is, or may be victimof financial abuse
- If it is reasonable to expect collection and use with consent would compromise the availability or the accuracy of the information and the collection is reasonable for purposes related to investigating a breach of an agreement or a contravention of thelaws of Canada or a province
- If disclosure is required to comply with a subpoena, warrant, court order, or rules of the court relating to the production of records
- If it was produced by an individual in the course of their employment, business, or profession and the collection is consistent with the purposes for which the information was produced
- If the collection is solely for journalistic, artistic, or literary purposes
- If the information is publicly available and is specified by the regulations



## 4. WHEN AND WITH WHOM DO WE SHARE YOUR PERSONAL INFORMATION?

In Short: We may share information in specific situations described in this section and/or withthe following categories of third parties.

Vendors, Consultants, and Other Third-Party Service Providers. We may share your data with third-party vendors, service providers, contractors, or agents ("third parties") who perform services for us or on our behalf and require access to such information to do that work. Wehave contracts in place with our third parties, which are designed to help safeguard your personal information. This means that they cannot do anything with your personal information unless we have instructed them to do it. They will also not share your personalinformation with any organization apart from us. They also commit to protect the data they hold on our behalf and to retain it for the period we instruct. The categories of third parties we may share personal information with are as follows:

- Cloud Computing Services
- Data Analytics Services
- Finance & Accounting Tools
- Payment Processors
- Performance Monitoring Tools
- Sales & Marketing Tools
- Social Networks
- User Account Registration & Authentication Services
- Website Hosting Service Providers
- Data Storage Service Providers

We also may need to share your personal information in the following situations:

Business Transfers. We may share or transfer your information in connection with, orduring negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.

## 5. DO WE USE COOKIES AND OTHER TRACKING TECHNOLOGIES?

In Short: We may use cookies and other tracking technologies to collect and store yourinformation. We utilize cookies and comparable tracking technologies to gather and retain your data. This includes methods such as web beacons and pixels. Detailed information regarding our utilization of these technologies and instructions for opting out of certain cookies can be found in our Cookie Notice.



# 6. HOW DO WE HANDLE YOUR SOCIAL LOGINS?

In Short: If you choose to register or log in to our Services using a social media account, we may have access to certain information about you.

Our Services offer you the ability to register and log in using your third-party social media account details (like your Facebook or Twitter logins). Where you choose to do this, we will receive certain profile information about you from your social media provider. The profile information we receive may vary depending on the social media provider concerned, but will often include your name, email address, friends list, and profile picture, as well as other information you choose to make public on such a social media platform.

We will use the information we receive only for the purposes that are described in this privacy notice or that are otherwise made clear to you on the relevant Services. Please notethat we do not control, and are not responsible for, other uses of your personal information by your third-party social media provider. We recommend that you review their privacy notice to understand how they collect, use, and share your personal information, and how you can set your privacy preferences on their sites and apps.

## 7. HOW LONG DO WE KEEP YOUR INFORMATION?

In Short: We keep your information for as long as necessary to fulfill the purposes outlined in this privacy notice unless otherwise required by law.

We will only keep your personal information for as long as it is necessary for the purposes set out in this privacy notice, unless a longer retention period is required or permitted by law(such as tax, accounting, or other legal requirements). No purpose in this notice will require us keeping your personal information for longer than the period of time in which users havean account with us.

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize such information, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.



## 8. HOW DO WE KEEP YOUR INFORMATION SAFE?

In Short: We aim to protect your personal information through a system of organizational and technical security measures.

We have implemented appropriate and reasonable technical and organizational security measures designed to protect the security of any personal information we process.

However, despite our safeguards and efforts to secure your information, no electronic transmission over the Internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security and improperly collect, access, steal, or modify your information. Although we will do our best to protect your personal information, transmission of personal information to and from our Services is atyour own risk. You should only access the Services within a secure environment.

## 9. WHAT ARE YOUR PRIVACY RIGHTS?

In Short: In some regions, such as the European Economic Area (EEA), United Kingdom (UK), and Canada, you have rights that allow you greater access to and control over your personal information. You may review, change, or terminate your account at any time.

In some regions (like the EEA, UK, and Canada), you have certain rights under applicable data protection laws. These may include the right (i) to request access and obtain a copy of your personal information, (ii) to request rectification or erasure; (iii) to restrict the processing of your personal information; and (iv) if applicable, to data portability. In certain circumstances, you may also have the right to object to the processing of your personal information.

We will consider and act upon any request in accordance with applicable data protectionlaws.

If you are located in the EEA or UK and you believe we are unlawfully processing your personal information, you also have the right to complain to your local data protection supervisory authority.

<u>Withdrawing your consent</u>: If we are relying on your consent to process your personal information, which may be express and/or implied consent depending on the applicable law,you have the right to withdraw your consent at any time. You can withdraw your consent at any time by contacting us by using the contact details provided in the section "HOW CAN YOU CONTACT US ABOUT THIS NOTICE?" below.



However, please note that this will not affect the lawfulness of the processing before its withdrawal nor, when applicable law allows, will it affect the processing of your personal information conducted in reliance on lawful processing grounds other than consent.

Opting out of marketing and promotional communications: You can unsubscribe from our marketing and promotional communications at any time by clicking on the unsubscribe link in the emails that we send, or by contacting us using the details provided in the section "HOW CAN YOU CONTACT US ABOUT THIS NOTICE?" below. You will then be removed from the marketing lists. However, we may still communicate with you — for example, to send youservice-related messages that are necessary for the administration and use of your account, to respond to service requests, or for other non-marketing purposes.

## Account Information

If you would at any time like to review or change the information in your account or terminate your account, you can:

- Log in to your account settings and update your user account.
- Contact us using the contact information provided.

Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. However, we may retain some information in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our legal terms and/or comply with applicable legal requirements.

<u>Cookies and similar technologies:</u> Most Web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove cookies and to reject cookies. If you choose to remove cookies or reject cookies, this could affect certain features or services of our Services.

If you have questions or comments about your privacy rights, you may email us at team@tworobots.io

## 10. CONTROLS FOR DO-NOT-TRACK FEATURES

Most web browsers and some mobile operating systems and mobile applications include aDo-Not-Track ("DNT") feature or setting you can activate to signal your privacy preference to have data about your online browsing activities monitored and collected. At this stage no uniform technology standard for recognizing and implementing DNT signals hasbeen finalized. As such, we do not



currently respond to DNT browser signals or any other mechanism that automatically communicates your choice not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform youabout that practice in a revised version of this privacy notice.

## 11. DO CALIFORNIA RESIDENTS HAVE SPECIFIC PRIVACY RIGHTS?

In Short: Yes, if you are a resident of California, you are granted specific rights regarding access to your personal information.

California Civil Code Section 1798.83, also known as the "Shine The Light" law, permits our users who are California residents to request and obtain from us, once a year and free of charge, information about categories of personal information (if any) we disclosed to third parties for direct marketing purposes and the names and addresses of all third parties withwhich we shared personal information in the immediately preceding calendar year.

If you are a California resident and would like to make such a request, please submit your requestin writing to us using the contact information provided below.

If you are under 18 years of age, reside in California, and have a registered account with Services, you have the right to request removal of unwanted data that you publicly post onthe Services. To request removal of such data, please contact us using the contact information provided below and include the email address associated with your account and a statement that you reside in California. We will make sure the data is not publicly displayed on the Services, but please be aware that the data may not be completely or comprehensively removed from all our systems (e.g., backups, etc.).

# **CCPA Privacy Notice**

The California Code of Regulations defines a "resident" as:

- (1) every individual who is in the State of California for other than a temporary or transitory purpose and
- (2) every individual who is domiciled in the State of California who is outside the State of California for a temporary or transitory purpose

All other individuals are defined as "non-residents."



If this definition of "resident" applies to you, we must adhere to certain rights and obligations regarding your personal information.

What categories of personal information do we collect?

We have collected the following categories of personal information in the past twelve (12)months:

Category	Examples	Collected
A. Identifiers	Contact details, such as real name, alias, postal address, telephone or mobile contact number, unique personal identifier, online identifier, Internet Protocol address, email address, and account name	YES
B. Personal information categories listed in the California Customer Records statute	Name, contact information, education, employment, employment history, and financial information	YES
C. Protected classification characteristics under California or federal law	Gender and date of birth	YES
D. Commercial information	Transaction information, purchase history, financial details, and payment information	YES
E. Biometric information	Fingerprints and voiceprints	NO
F. Internet or other similar network activity	Browsing history, search history, online behavior, interest data, and interactions withour and other websites, applications, systems, and advertisements	NO



G. Geolocation data	Device location	NO
H. Audio, electronic, visual, thermal, olfactory, or similar information	Images and audio, video or call recordings created in connection with our business activities	NO
I. Professional or employment-relatedinformation	Business contact details in order to provideyou our Services at a business level or job title, work history, and professional qualifications if you apply for a job with us	NO
J. Education Information	Student records and directory information	NO
K. Inferences drawn from other personal information	Inferences drawn from any of the collected personal information listed above to create a profile or summary about, for example, an individual's preferences and characteristics	NO

We may also collect other personal information outside of these categories through instances where you interact with us in person, online, or by phone or mail in the context of:

- Receiving help through our customer support channels;
- Participation in customer surveys or contests; and
- Facilitation in the delivery of our Services and to respond to your inquiries.

How do we use and share your personal information?

Two Robots LLC collects and shares your personal information through:

- Targeting cookies/Marketing cookies
- Social media cookies
- Beacons/Pixels/Tags



More information about our data collection and sharing practices can be found in this privacy notice.

You may contact us by email at team@tworobots.io, by visiting https://www.tworobots.com/ or by referring to the contact details at the bottomof this document.

If you are using an authorized agent to exercise your right to opt out we may deny a requestif the authorized agent does not submit proof that they have been validly authorized to acton your behalf. Will your information be shared with anyone else?

We may disclose your personal information with our service providers pursuant to a writtencontract between us and each service provider. Each service provider is a for-profit entity that processes the information on our behalf.

We may use your personal information for our own business purposes, such as for undertaking internal research for technological development and demonstration. This is notconsidered to be "selling" of your personal information.

Two Robots LLC has not sold any personal information to third parties for a business or commercial purpose in the preceding twelve (12) months. Two Robots LLC has disclosed the following categories of personal information to third parties for a business or commercial purpose in the preceding twelve (12) months:

■ Category C. Characteristics of protected classifications under California or federallaw, such as gender or date of birth.

The categories of third parties to whom we disclosed personal information for a business or commercial purpose can be found under "WHEN AND WITH WHOM DO WE SHARE YOUR PERSONAL INFORMATION?".

Your rights with respect to your personal data

Right to request deletion of the data — Request to delete

You can ask for the deletion of your personal information. If you ask us to delete your personal information, we will respect your request and delete your personal information, subject to certain exceptions provided by law, such as (but not limited to) the exercise by another consumer of his or her right to free speech, our compliance requirements resultingfrom a legal obligation, or any processing that may be required to protect against illegal activities.



# <u>Right to be informed — Request to know</u>

Depending on the circumstances, you have a right to know:

- whether we collect and use your personal information;
- the categories of personal information that we collect;
- the purposes for which the collected personal information is used;
- whether we sell your personal information to third parties;
- the categories of personal information that we sold or disclosed for a businesspurpose;
- the categories of third parties to whom the personal information was sold ordisclosed for a business purpose; and
- the business or commercial purpose for collecting or selling personal information.

In accordance with applicable law, we are not obligated to provide or delete consumer information that is de-identified in response to a consumer request or to re-identify individual data to verify a consumer request.

Right to Non-Discrimination for the Exercise of a Consumer's Privacy Rights

We will **not** discriminate against you if you exercise your privacy rights.

# Verification process

Upon receiving your request, we will need to verify your identity to determine you are the same person about whom we have the information in our system. These verification efforts require us to ask you to provide information so that we can match it with information you have previously provided us. For instance, depending on the type of request you submit, we may ask you to provide certain information so that we can match the information you provide with the information we already have on file, or we may contact you through a communication method (e.g., phone or email) that you have previously provided to us. We may also use other verification methods as the circumstances dictate.

We will only use personal information provided in your request to verify your identity or authority to make the request. To the extent possible, we will avoid requesting additional information from you for the purposes of verification. However, if we cannot verify youridentity from the information already maintained by us, we may request that you provide additional information for the purposes of verifying your identity and for security or fraud-prevention purposes. We will delete such additionally provided information as soon as we finish verifying you.



# Other privacy rights

- You may object to the processing of your personal information.
- You may request correction of your personal data if it is incorrect or no longerrelevant, or ask to restrict the processing of the information.
- You can designate an authorized agent to make a request under the CCPA on your behalf. We may deny a request from an authorized agent that does not submit proof that they have been validly authorized to act on your behalf in accordance with the CCPA.
- You may request to opt out from future selling of your personal information to thirdparties. Upon receiving an opt-out request, we will act upon the request as soon as feasibly possible, but no later than fifteen (15) days from the date of the request submission.

To exercise these rights, you can contact us by email at team@tworobots.io, by visiting https://www.tworobots.com, or by referring to the contact details at thebottom of this document. If you have a complaint about how we handle your data, we would like to hear from you.

## 12. DO WE MAKE UPDATES TO THIS NOTICE?

In Short: Yes, we will update this notice as necessary to stay compliant with relevant laws.

We may update this privacy notice from time to time. The updated version will be indicated by an updated "Revised" date and the updated version will be effective as soon as it is accessible. If we make material changes to this privacy notice, we may notify you either byprominently posting a notice of such changes or by directly sending you a notification. We encourage you to review this privacy notice frequently to be informed of how we are protecting your information.

## 13. HOW CAN YOU CONTACT US ABOUT THIS NOTICE?

If you have questions or comments about this notice, you may contact us by email at **team@tworobots.io**, or by post to:

1717 E Cary St Richmond, VA 23223, USA

## 14. HOW CAN YOU REVIEW, UPDATE, OR DELETE THE DATA WE COLLECT FROM YOU?

Based on the applicable laws of your country, you may have the right to request access to the personal information we collect from you, change that information, or delete it. To request to review, update, or delete your personal information, please submit a request formby clicking *here*